

Restaurant Partner Terms and Conditions

Effective Date: 13 August 2026

These Terms constitute a legally binding agreement between **Eatz Food Delivery and Technologies** ("Eatz") and the Restaurant Partner ("Restaurant", "You").

1. Compliance and Registration

- **FSSAI License:** You represent and warrant that you hold a valid registration/license under the **Food Safety and Standards Act, 2006 (FSSAI)**. You must prominently display your FSSAI license number on the Eatz platform as per FSSAI regulations for e-commerce food business operators.
- **Taxes (GST):** You must be registered under the Goods and Services Tax (GST) Act, where applicable. You are solely responsible for remitting the correct GST on the food items sold. Eatz will collect and pay Tax Collected at Source (TCS) as mandated by Section 52 of the CGST Act, 2017.

2. Food Quality and Hygiene

- You are solely responsible for the quality, safety, and hygiene of the food prepared.
- You agree to pack the food in appropriate, spill-proof, and tamper-evident packaging to ensure safety during transit.
- Eatz holds no liability for any claims of food poisoning, allergic reactions, or poor food quality.

3. Financial Terms

- **Commission:** Eatz will deduct a mutually agreed-upon commission from the total order value (excluding GST on food, but Eatz will charge GST on its commission).
- **Payments:** Eatz will remit the net amount to your registered bank account on a weekly settlement cycle, after deducting commission, TDS under Section 194O of the Income Tax Act, 1961, and TCS under GST.

4. Indemnification

You agree to indemnify and hold Eatz harmless against any claims, liabilities, or damages arising from your failure to comply with FSSAI rules, poor food quality, or breach of these terms.

5. Termination

Either party may terminate this agreement with a 30-day notice. Eatz reserves the right to immediately delist the Restaurant for severe violations, including FSSAI license expiry or repeated quality complaints.

6. Amendments to Terms

Eatz reserves the right to modify these terms at its sole discretion. Significant changes will be communicated to the Restaurant Partner via the registered email or the Eatz dashboard. Continued partnership after modifications indicates acceptance of the updated terms.